# Preferred Carrier Freeze (PIC) Authorization

A "PIC" freeze authorization is protection against slamming. ("Slamming" is the unauthorized change in your selected long distance carrier.) Only the person responsible for the telephone account may complete this form.

By signing this form, I understand that BTC Broadband, my local telephone service carrier, will not change my long distance carrier without my direct authorization. I also understand that I may authorize to lift this PIC freeze by either a written request or an oral request in person or over the phone. (To protect you, BTC Broadband will ask for identifying information any time a PIC freeze is changed.) BTC Broadband will not charge for adding or removing a PIC freeze. There may be a fee applied if your long distance carrier is changed after revoking a PIC freeze.

I, _____ (print name as on the account), hereby request and authorize my local telephone company, BTC Broadband, on this date to freeze my long distance service per the following instructions:

Please Check One or Both: _____ interLATA preferred carrier (calls outside 918 calling area)
_____ intraLATA preferred carrier (calls inside 918 calling area)

Account Name:_____ SSN/Tax ID (for identification):_____

Billing Address:_____
Street Apt. City State Zip

The long distance company I have chosen as my carrier is:_____

Phone number(s): _____ _____ _____ _____

Signature: X_____ Date: X_____

Office Use Only: CSR initials_____ Date completed _____

# Letter of Authorization Form

**Authorizes choice of your primary long distance carrier(s).**

**You are required to complete <u>each</u> line below.**

I want _____ for intraLATA (918 toll calls) long distance.

I want _____ for interLATA (outside of 918 area) long distance.

_____ X_____ X_____
Printed Name Signature of Person on Account Today's Date

_____ _____ _____
Address/City/State/Zip Phone Number One Phone Number Two

By signing above, I hereby choose my primary long distance carrier(s) if available for the telephone number(s) listed above. I understand that I may choose only one long distance carrier for each of these services per telephone number(s) listed on this form, and that my local telephone company may apply a small fee to change my current carrier(s). I understand that there will be appropriate taxes, surcharges and credits which may apply to the cost of these services.

Office Use Only: CSR initials_____ Date Completed_____ Rev. 10-03-05

**(918) 366-8000**

**Mail to: BTC Broadband**
**11134 S. Memorial**
**Bixby, OK 74008**

**Or fax: (918) 369-9329**

**OR**

**Mail to: BTC Broadband**
**6 E. Breckenridge**
**Bixby, OK 74008**

**Or fax: (918) 366-6610**